How To Book a GP Appointment Online- A Step by Step Guide

Introduction

Despite the current circumstances, always remember to see a GP whenever you need to. There are 2 ways to book an appointment:
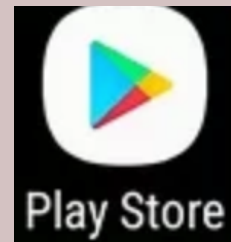
- By phoning your GP
- Using the NHS App

This guide will demonstrate how to book an appointment via the NHS app and find your surgery online. The NHS App can also be used for repeat prescriptions.

Via the NHS App

Step 1- Unlock your phone or tablet and click on the App Store (iPhone or iPad only) or the Play Store (Android Only)
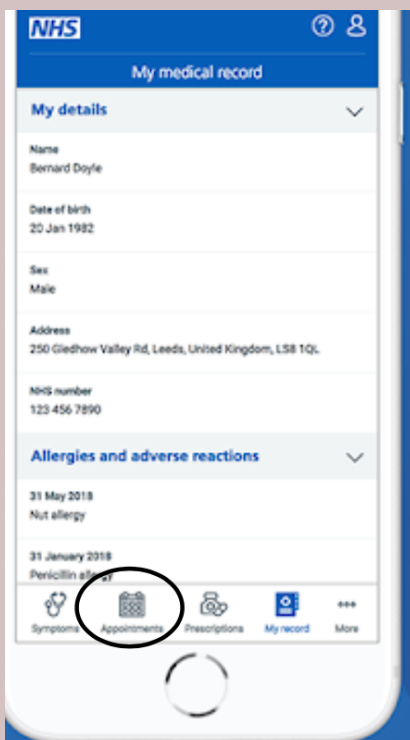

Step 2- Click the search box, type in "NHS App" and Download. Note, this is not the same as the COVID-19 App.

Step 3- Once you have Downloaded, open the App and click "Continue With NHS Login". Then, continue through the sign up process. The App will easily walk you through this. You will need an email address and a mobile phone to receive your security code.
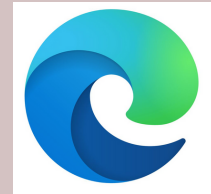

Step 4- Once you have done this click appointments (circled below) and prove identity. Then, you will be prompted to take a photo of your ID (Driving license or passport) to prove it's you.
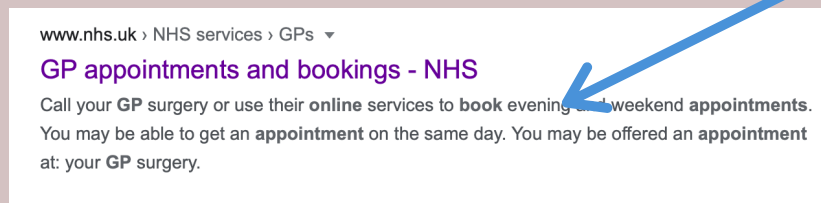

Step 5- After your identity has been verified, you will be able to choose from available appointment times over the next 8 weeks. Then, simply select the most convenient time for you. Please note, you cannot book urgent medical care over the app. This should be done by telephone- 999 emergency, 111 non-emergency.
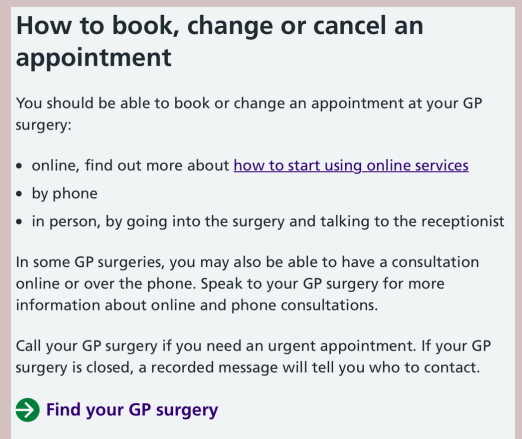
How to find your GP Online

Step 1- Open your internet browser

Step 2- Click into the search bar and type "Book NHS doctors appointment online". Then click the option shown below

www.nhs.uk › NHS services › GPs ▾
GP appointments and bookings - NHS
Call your **GP** surgery or use their **online** services to **book** evening and weekend **appointments**. You may be able to get an **appointment** on the same day. You may be offered an **appointment** at: your **GP** surgery.

Step 3- Head to this section and click "Find your GP Surgery

How to book, change or cancel an appointment

You should be able to book or change an appointment at your GP surgery:

- online, find out more about how to start using online services
- by phone
- in person, by going into the surgery and talking to the receptionist

In some GP surgeries, you may also be able to have a consultation online or over the phone. Speak to your GP surgery for more information about online and phone consultations.

Call your GP surgery if you need an urgent appointment. If your GP surgery is closed, a recorded message will tell you who to contact.

➜ Find your GP surgery

Step 4- Enter your postcode, city or town.

Find a GP

Enter a town, city or postcode in England

[   ]

Search

Use your location

Step 5- Once you have found your GP from the list, click on it and then select "Visit GP surgery Website".

Phone

Reception
01912322973

Online

Visit GP surgery website
Email this GP surgery

Step 6- Once you are on the Surgery Website, there will be an option to book appointment (circled below) and then information about how to get in contact (surgery phone number and link to NHS app information). Please Note: the screenshots below are only an example. You must find your own surgery by typing in your postcode or town location.

Newcastle Medical Centre

0191 232 2973
newcastlemedical@nhs.net

HOME

PRACTICE INFO.

PATIENT INFO.

▫ GDPR

▫ National Data Opt Out

▫ Register with Us

▫ Book an Appointment

▫ Book a Home Visit

▫ Order Repeat Prescriptions

Book an Appointment

You can book an appointment:

• By telephone on (0191) 232 2973
• In-person (suspended March 2020 due to coronavirus)
• Online (via the NHS app - infromation link at the bottom of the page)

Types of Appointments
At Newcastle Medical Centre we offer the following types of appointments:

• Urgent appointments - allocated via triage

• Weekday GP appointments - pre-bookable 7 days and 4 weeks in advance.

• Nurse appointments - offering a range of services (blood tests, dressings, cervical screening, childhood immunisations, contraception services etc).

• Saturday appointments - available on select Saturdays with the GP, Advanced Nurse Practitioner and Practice Nurse. Saturday GP appointments are pre-bookable 3 days and 4 weeks in advance.

Please see the 'Practice info.' section for more details on the range of appointments we offer