



all change

May 2013

Dear Stakeholder

I am writing to update you on our continuing modernisation of the Tyne and Wear Metro as part of the £385m Metro: *all change* modernisation programme.

The latest focus of our work is on the line between Haymarket, Airport and Four Lane Ends. We are delivering the comprehensive modernisation of infrastructure, including the replacement of tracks.

These works are vital to secure the future of this Metro line and provide big improvements to the passenger experience. They represent substantial inward investment that will benefit our economy now and for decades to come.

To deliver these works in the safest, most cost effective and least disruptive way possible we need a **27 day Major Line Closure, August 4th to August 30th**. When the line closure begins there will be no trains between Airport and Haymarket or Four Lane Ends and Haymarket, a continuous period of 27 days.

Trains between Haymarket, South Shields, and South Hylton will see a slight reduction in frequency, while additional rush hour trains normally running will be cancelled during August, which is the quietest month for overall passenger numbers.

A high-frequency and accessible replacement bus service will run in the areas where Metro trains themselves are not running.

The amount of modernisation work we are now delivering on Metro is much larger than we have ever seen, and line closures will occur as we take forward our ambitious programme.

If you have any questions or concerns about the works, please contact our Community Relations Officer, Andrew McGuinness, at [andrew.mcguinness@nexus.org.uk](mailto:andrew.mcguinness@nexus.org.uk) or call him on 0191 203 3459.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Huw Lewis', with a stylized flourish underneath.

**HUW LEWIS**  
**Head of Communications**